



Republic of the Philippines  
**QUEZON CITY COUNCIL**

Quezon City  
20<sup>th</sup> City Council

PO20CC-012

65<sup>th</sup> Regular Session

RESOLUTION NO. SP- **7527**, S-2018

**A RESOLUTION URGING THE CITY GOVERNMENT TO ESTABLISH AN AUTOMATED AND INTEGRATED SYSTEM FOR THE DELIVERY OF SERVICES TO QUEZON CITY RESIDENTS.**

Introduced by Councilor **JULIENNE ALYSON RAE V. MEDALLA**.

Co-Introduced by Councilors **Anthony Peter D. Crisologo, Lena Marie P. Juico, Elizabeth A. Delarmente, Victor V. Ferrer, Jr., Oliviere T. Belinante, Precious Hipolito Castelo, Voltaire Goafredo T. Liban III, Ramon P. Medalla, Ranulfo Z. Lucovica, Estrella C. Valmocina, Roderick M. Paulate, Allan Benedict S. Reyes, Gian Carlo G. Sotto, Franz S. Pumaren, Eufemio C. Lagumbay, Marvin C. Rillo, Raquel S. Malañgen, Irene R. Belmonte, Ivy Xenia L. Lagman, Marra C. Suntay, Jose A. Visaya, Karl Edgar C. Castelo, Godofredo T. Liban II, Allan Butch T. Francisco, Marivic Co-Pilar, Rogelio "Roger" P. Juan, Diorella Maria G. Sotto, Donato C. Matias, Eric Z. Medina and Ricardo B. Corpuz.**

WHEREAS, Section 2 of Republic Act No. 9485 or the Anti-Red Tape Act of 2007 provides that "the State shall take appropriate measures to promote transparency in each agency with regard to the manner of transacting with the public, which shall encompass a program for the adoption of simplified procedures that will reduce red tape and expedite transactions in government;"

WHEREAS, Section 5 of the same Act provides that "All offices and agencies which provide frontline services are hereby mandated to regularly undertake time and motion studies, undergo evaluation and improvement of their transaction systems and procedures and re-engineer the same if deemed necessary to reduce bureaucratic red tape and processing time;"

WHEREAS, to reduce and eventually remove red tape in public transactions and attain effectiveness and efficiency in government operations, it is essential for the City to harmonize and streamline the database of frontline service departments and offices and simplify transaction processes;

*[Handwritten signature]*

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WHEREAS, the proposed general functions of an automated and integrated platform are: to capture and record information and documents; a controlled data access and sharing; tracing of request status; automated approval of requests/benefits determination; and change-tracking of client circumstances;

WHEREAS, the establishment of an automated and integrated system shall ensure the efficient and effective delivery of basic services.

**NOW, THEREFORE,**

BE IT RESOLVED BY THE CITY COUNCIL OF QUEZON CITY IN REGULAR SESSION ASSEMBLED, to urge, as it does hereby urge the City Government to establish an automated and integrated system for the delivery of services to Quezon City residents.

ENACTED: June 18, 2018.

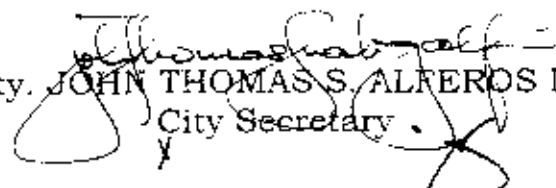
  
ALEXIS R. HERRERA  
1<sup>st</sup> Asst. Majority Floor Leader  
Acting Presiding Officer

ATTESTED:

  
Atty. JOHN THOMAS S. ALFEROS III  
City Secretary

CERTIFICATION

This is to certify that this Ordinance was APPROVED by the City Council on Second Reading on June 18, 2018 and was PASSED on Third/Final Reading on July 2, 2018.

  
Atty. JOHN THOMAS S. ALFEROS III  
City Secretary